

# Stort Valley and Villages

## Patient and Public Involvement

Members of the Patient Commissioning Group are:

- **encouraging** the development of a Type 2 Together diabetes group in the community
- **taking a lead** on engagement initiatives on the future development of primary care in the area
- **supporting changes** to stroke care services for residents living in east Hertfordshire
- **working** on establishing a diabetes education event for the area



## Workforce development

The CCG has appointed a GP lead in the locality to lead on workforce development matters. They will work with practices in the locality to develop the skills of practice staff and will work alongside the CCG nurse tutor to develop practice nurses.

## 'Forever Active' project

The locality has given a grant of £7,500 over three years to support East Herts District Council to increase participation in activity among over 50s who do not take part in exercise. Activities take place in village halls throughout the East Herts area.



We are working closely with other providers of community health and social care to improve integration and working with Princess Alexandra Hospital NHS Trust on pathways of care. Locality GPs are also working with the CCG and NHS England to improve the primary care estate.

## Rapid response

The Integrated Rapid Response Service provides integrated health and social care within a patient's home for up to seven days – enabling people to remain at home where appropriate. The team provides nursing, therapy, social care/homecare and mental health support for people with six key priority conditions.

## Working with the voluntary sector

The locality has partnered with Citizens Advice to signpost patients who could benefit from their services.

A Citizens Advice outreach worker has been commissioned to be available for mental health patients, providing help with social and financial difficulties affecting their lives.

citizens  
advice